

Suncorp Clear Options Additional Cardholder Application

Please return your completed form by using the document upload feature in Suncorp Internet Banking or alternatively post it back to us at
Suncorp Unsecured Credit Acceptances, Reply Paid 1625, SYDNEY NSW 2001

Section 1A Primary Cardholder's details

Card number

Title First Name Middle Name

Surname Date of Birth

Mother's Maiden Name

Residential Address (PO Box not acceptable)

Has your address changed recently?

Call Suncorp customer service on 13 11 55 and we'll update our records.

Home Address

Suburb/Town State Postcode

Home () Mobile

I request and authorise the appointment of the person(s) nominated in section 2 as Additional Cardholder(s) on my Account.

Important information

An annual fee may apply for each Additional Card I add to my Suncorp Clear Options Credit Card. The Primary Cardholder is responsible for all debts incurred by the Additional Cardholder(s), except to the extent such transaction or use is caused by our fraud, negligence or misconduct or is made after we have received your notice to cease the additional cardholder. The Additional Cardholder may be cancelled at any time by contacting us. For your protection, please ensure you destroy any cancelled cards. The Additional Cardholder must be at least 16 years of age and an Australian resident. Additional Cards cannot be issued to individuals under 16 years of age.

Signature Date

I confirm and consent that my personal details (name, residential address, date of birth and ID details) may be provided to a credit reporting body for the purpose of verifying my identity in accordance with the requirements of the Anti-money Laundering and Counter-terrorism Financing Act 2006 and NAB may request that the credit reporting body provides an assessment of whether the personal information matches the personal information contained in a credit information file maintained by them.

National Australia Bank Limited (ABN 12 004 044 937, AFSL and Australian Credit Licence 230686) ("NAB") is the credit provider and issuer of Suncorp Clear Options Credit Cards. Suncorp-Metway Ltd ABN 66 010 831 722 ("Suncorp Bank") promotes and distributes Suncorp Clear Options Credit Cards on NAB's behalf under an agreement with NAB. NAB has acquired the business relating to this credit from Citigroup Pty Ltd (ABN 88 004 325 080, AFSL and Australian Credit Licence 238098) ("Citi") and has appointed Citi to assist to administer the credit cards. Suncorp Bank will not guarantee or otherwise support NAB's obligations under the contracts or agreements connected with the Credit Cards (other than those relating to Suncorp Internet Banking and Suncorp Telephone Banking).

Section 2A New Additional Cardholder details

Cardholder 1

Suncorp Account Number (if known)

Title First Name Middle Name

Surname Date of Birth

Mother's Maiden Name Occupation

Nationality

Identification (If possible, we recommend you provide two forms of identification)

Driver's Licence Number Driver's Licence State of Issuance Driver's Licence Expiry Date

Driver's Licence Card Number

and/or

Passport Number Passport Country of Issuance Passport Expiry Date

and/or

Medicare Card Number Position/Reference Number Name on Card

Color Expiry Date

Residential Address (PO Box not acceptable)

Home Address

Suburb/Town State Postcode

Additional Cardholder's Signature*

X

Date

Cardholder 2

Suncorp Account Number (if known)

Title First Name Middle Name

Surname Date of Birth

Mother's Maiden Name Occupation

Nationality

Identification (If possible, we recommend you provide two forms of identification)

Driver's Licence Number Driver's Licence State of Issuance Driver's Licence Expiry Date

Driver's Licence Card Number

and/or

Passport Number Passport Country of Issuance Passport Expiry Date

and/or

Medicare Card Number Position/Reference Number Name on Card

Color Expiry Date

Residential Address (PO Box not acceptable)

Home Address

Suburb/Town State Postcode

Additional Cardholder's Signature*

X

Date

*By signing this I confirm that I agree to the terms of the Privacy Consent overleaf. These cover:

- Verification of my identity.
- Why we collect your personal information and how we use and disclose it.
- Specific information and consents about credit reporting, marketing, call recording and other matters.

Section 2A New Additional Cardholder details (continued)

Cardholder 3

Suncorp Account Number (if known)

Title First Name Middle Name

Surname Date of Birth

Mother's Maiden Name Occupation

Nationality

Identification (If possible, we recommend you provide two forms of identification)

Driver's Licence Number Driver's Licence State of Issuance Driver's Licence Expiry Date

Driver's Licence Card Number

and/or

Passport Number Passport Country of Issuance Passport Expiry Date

and/or

Medicare Card Number Position/Reference Number Name on Card

Color Expiry Date

Residential Address (PO Box not acceptable)

Home Address

Suburb/Town State Postcode

Additional Cardholder's Signature*

Date

Cardholder 4

Suncorp Account Number (if known)

Title First Name Middle Name

Surname Date of Birth

Mother's Maiden Name Occupation

Nationality

Identification (If possible, we recommend you provide two forms of identification)

Driver's Licence Number Driver's Licence State of Issuance Driver's Licence Expiry Date

Driver's Licence Card Number

and/or

Passport Number Passport Country of Issuance Passport Expiry Date

and/or

Medicare Card Number Position/Reference Number Name on Card

Color Expiry Date

Residential Address (PO Box not acceptable)

Home Address

Suburb/Town State Postcode

Additional Cardholder's Signature*

Date

***By signing this I confirm that I agree to the terms of the Privacy Consent overleaf. These cover:**

- **Verification of my identity.**
- **Why we collect your personal information and how we use and disclose it.**
- **Specific information and consents about credit reporting, marketing, call recording and other matters.**

In this notice “we/us/our” means:

- National Australia Bank Ltd (“NAB”) and its related companies that assist it to provide its services;
- Citigroup Pty Limited (“Citi”) and its related companies that assist it to provide its services; and
- Suncorp-Metway Ltd (“Suncorp”), which is a member of the Suncorp Group, and its related companies that assist it to provide its services.

Unless otherwise stated, “we/us/our” is used collectively (or singularly/separately where the context requires) and “you/your” means all borrowers and other individuals named in this application.

By submitting this request, you consent as follows:

Why do we collect, use and disclose your personal information?

Personal information is information or an opinion about an identified individual or an individual who is reasonable identifiable. We may collect, use and disclose your personal information so that we can:

- identify you, conduct checks, understand your requirements and set up, administer and manage our products and services;
- manage, train and develop our employees and representatives;
- manage complaints and disputes, and deal with dispute resolution bodies;
- get a better understanding of you, your needs, your behaviours and how you interact with us, so we can engage in product and service research, development and business strategy including managing the delivery of our services and products via the ways we communicate with you;
- comply with applicable laws both in Australia and overseas including (a) the National Consumer Credit Protection Act; (b) the Anti-Money Laundering and Counter-Terrorism Financing Act (“AML Act”); (c) Income Tax Assessment Acts, Tax Administration Act and A New Tax System (Goods and Services Tax) Act; (d) State and Territory property legislation and other property-related laws (for example, to register and search for security interests) which may authorise or require us to collect your personal information; and
- use it for other purposes as listed in our respective Privacy Policies (see “Our Policies”).

Where you provide information about another person, it's important to protect their privacy that you've told them you are doing that, and they are aware of what is in this notice.

Also, we don't normally collect sensitive information from you about other people. You may want to give us that kind of information sometimes (for example, you might tell us about medical or health issues when you ask us for hardship assistance). It is important that you only give us their sensitive information if that person is okay with that. Your telephone calls and conversations with a customer service representative may be recorded and monitored for quality, training and verification purposes.

What happens if we can't collect your personal information?

If we can't collect your personal information from you (or from other people or organisations in some cases) or if the information provided is incorrect or incomplete we may not be able to provide you with any, some, or all of the features of our products or services.

How we handle your personal information

We usually collect your personal information directly from the Primary Cardholder or you. However, we may need to collect personal information about you from third parties for example, in order to assist us to process a request or to locate or communicate with you.

Suncorp may also provide your personal information to other related companies in the Suncorp Group, and they may disclose or use your personal information for the purposes described in “Why do we collect, use and disclose your personal information?” in relation to products and services they may provide to you.

We will use and disclose your personal information for the purposes we collected it as well as for related purposes, where you would reasonably expect us to. We may disclose your personal information to and/or collect your personal information from:

- our affiliates, partners and sales agents;
- between us (being NAB, Citi and Suncorp);
- reward providers including Airline partners and their service providers;
- other credit providers, including for reference and collection purposes;
- any signatory to a facility for which you are applying;
- any broker, introducer, financial, legal or other adviser acting in connection with a facility or application made by you;
- government, statutory, enforcement, regulatory and tax authorities or bodies in Australia and overseas;
- any external dispute resolution body;
- any insurer relating to a facility you are a party to;
- social media and other virtual communities and networks where people create, share or exchange information;
- organisations that have acquired, or are wishing to acquire an interest in any part of our business for assessing or implementing any such acquisition;
- organisations that carry out functions on our behalf including card schemes, mailing houses, printers, researchers, data warehouses, administration or business management services, specialised data matching and trending service providers, consultants, auditors, marketing service providers, data and document management providers and collection agents;
- any entity where disclosure to, or collection from, such entity is required or authorised by law; and
- as further set out in our respective Privacy Policies (see “Our Policies”).

We'll use a variety of methods to collect your personal information from, and disclose your personal information to, these persons and organisations, including written forms, telephone calls and via electronic delivery. We may collect and disclose your personal information to these persons and organisations during the information life cycle, regularly, or on an ad hoc basis, depending on the purpose of collection.

Identifying you for the purposes of the AML Act

We may provide your name, residential address and date of birth to a credit reporting body for the purpose of verifying your identity in accordance with the requirements of the AML Act which is not a credit check. As part of providing that information to the credit reporting body, we may request the credit reporting body to provide an assessment of whether the personal information matches (in whole or part) personal information held by the credit reporting body.

The credit reporting body may prepare and provide an assessment to us and may use the names, residential addresses and dates of birth held by the credit reporting body, for the purpose of preparing such an assessment. Although you have agreed to us making this request and disclosure of your personal information for this purpose, if you don't wish for us to use this method to verify your identity, you may go to your local Suncorp Bank branch with appropriate forms of identification in order for your identity to be verified in person.

Overseas Disclosure

Sometimes, we need to provide your personal information to – or get personal information about you from – persons located overseas, for the same purposes as in “Why do we collect personal information?”

Whilst we take all reasonable steps to protect your information, such overseas recipients may not be bound by the Privacy Act.

For list of countries where such recipients are located, refer to:

- NAB’s Privacy Policy at nab.com.au/common/privacy-policy;
- Citi’s Privacy Policy at citibank.com.au/privacy; and
- Suncorp’s Privacy Policy at <https://www.suncorp.com.au/about-us/legal/privacy.html>.

From time to time, Suncorp may need to disclose your personal information to, and collect your personal information from, other countries not listed in its Privacy Policy. By completing this application form you consent to disclosures to overseas recipients.

Our Policies

You can review the relevant NAB and Citi policies at the following links:

- NAB’s Privacy Policy at nab.com.au/common/privacy-policy; and
- Citi’s Privacy Policy at citibank.com.au/privacy.

You can view the Suncorp Group Privacy Policy at www.suncorp.com.au/privacy.

How to access and correct your personal information or make a complaint

You have the right to access and seek correction of your personal information held by us and you can find information about how to do this in our respective Privacy Policies.

These policies also include information about how you can complain if you believe we (meaning NAB, Citi or Suncorp) have not complied with the Privacy Act and how we’ll deal with such a complaint. There is no charge for making an access request but an administration fee may apply for providing access in accordance with your request. Your request will usually receive a response within 30 days.

Your personal information and our marketing practices

Every now and then, we, our affiliate companies, our partners and agents, might let you know – including via mail, SMS, email, telephone or online – about offers relating to this product, news, special offers, products and services that you might be interested in. We will engage in marketing unless you tell us otherwise. You can contact us to update your marketing preferences at any time. We must tell you that any registration on the national Do Not Call Register is overruled by your marketing preferences with us. These consents shall remain in effect unless and until any owner of the email address or mobile number linked to your account notifies us that you/they do not want to receive such communications, which can be done by utilising the unsubscribe facility in the communication received or otherwise by notifying us in writing or by calling us.

In order to carry out our direct marketing we may collect your personal information from and disclose it to others that provide us with specialised data matching, trending or analytical services, as well as general marketing services. We may use online targeted marketing, data and audience matching and market segmentation to improve advertising relevance to you.

We may also collect your personal information for marketing through competitions and by purchasing contact lists.

We, and other people who provide us with services, may combine the personal information collected from you or others, with the information we, or companies in our Group, or our service providers already hold about you.

Note: If you have not told us that you do not wish to receive these communications by phone, you may be contacted even if you have registered your phone number on the national Do Not Call Register.

This product is not marketed to or intended for residents outside Australia including residents of the European Union, European Economic Area, United Kingdom, Switzerland, Guernsey and Jersey. This is not, and should not be construed as, a solicitation to apply for this product. If you leave Australia or are a non-resident of Australia for taxation purposes, National Australia Bank Limited (“NAB”) (the credit provider and issuer of Suncorp Bank credit cards) may be restricted in the way that it is able to provide financial services including but not limited to financial product advice and the sending of promotional materials to you when you are residing offshore or are not physically in Australia.

Contact Us

If you wish to find out more information about our privacy practices, tell us about your marketing preferences or raise any specific or general concerns about us and our Privacy Policies, the contact details are as follows:

NAB and Citi
 Privacy Officer
 GPO Box 204 Sydney NSW 2001
 Phone: 13 11 55
 Email: privacy.officer@citi.com.au

For more information about Suncorp’s privacy practices including overseas disclosure or to tell Suncorp about your marketing preferences you can visit: www.suncorp.com.au/privacy.

Alternatively, you can get in touch directly by contacting Suncorp on:

Phone: 13 11 55
 Email: privacyaccessrequests@suncorp.com.au
 Mail: Suncorp Bank GPO Box 1453, Brisbane Qld 4001
 or by visiting a Suncorp Bank branch.

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Name	<input type="text"/>	User ID	<input type="text"/>
Store/Agent Name	<input type="text"/>	Date	<input type="text" value="DD / MM / YYYY"/>
Signature*	<input style="width: 100%;" type="text" value="X"/>		

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