

Suncorp EFTPOS Health Solutions



SUNCORP

Create a better today



Health claiming solutions on your EFTPOS

Suncorp EFTPOS Health explained

The ability to process private health fund claiming (HealthPoint), Medicare claiming and credit and debit card transactions through your EFTPOS terminal.

Who it's suitable for

EFTPOS + HealthPoint + Medicare	EFTPOS + HealthPoint	EFTPOS + Medicare
Dentists Endodontists Periodontists Paediatric dentists Paedodontists Dental prosthetics Optometrists Physiotherapists Chiropractors Orthodontists Osteopaths Podiatrists Psychologists Dietitians Speech pathologists Occupational therapists Exercise physiologists Audiologists General Practitioners (OSHC/OVHC) Counselling	Naturopaths Acupuncturists Remedial massage therapists Myotherapists	General practitioners Aboriginal health workers Diabetes educators Mental health workers Oral medical and pathology practitioners Dental specialists

What it offers

- Daily settlement for credit and debit card transactions, seven days a week, which means you can use your cash the next day if to a Suncorp Bank Business Premium Account.*
- No merchant service fee charge on health fund rebate amounts.
- Easy-to-read monthly merchant statements.
- All health claiming requirements in one small terminal.
- Access to an online portal for reporting, help guides and system notifications.

How EFTPOS Health works

Step 1. Insert, swipe or tap the card.^

Step 2. Follow the terminal prompts for the different transaction types.

Merchants are able to process the following transaction types using Suncorp EFTPOS:

- Purchase.
- Refunds.
- Pre-authorisation.
- Private health fund claims.
- Medicare Easyclaim rebates for paid patient claims.
- Bulk-billed patient Medicare claims.

Practices are able to process the following card types using Suncorp EFTPOS:

- All major credit and debit cards (Australian and international).
- American Express (subject to successful application and approval from American Express).
- Apple Pay, Google Pay, Samsung Pay and other "Pays".
- Diners Club (subject to successful application and approval from Diners Club).
- Medicare cards.
- A variety of participating health fund cards.**

For more information



suncorp.com.au



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Visit your local branch

*Same day settlement where the proceeds of card sales are credited to a Suncorp Bank Business Premium Account on the same day for transactions processed before 21:00 (AEST-Brisbane time), seven days a week. Merchant customers must hold a business transaction account for settlement of sales proceeds and fees, in the same name as the merchant facility. The business transaction account must be a Suncorp Bank Business Premium Account if you process Mail Order or Telephone Order Transactions or we otherwise determine that it is reasonably necessary in order to protect our legitimate funding, business risk management and prudential or security requirements. ^All health transactions should be started by swiping the health card. **Refer to www.healthpointclaims.com.au for participating health fund providers. Merchant facilities are issued by Suncorp-Metway Ltd ABN 66 010 831 722. To approved applicants. Terms and conditions, fees and charges apply and are available on request. Business Premium Account is issued by Suncorp-Metway Ltd ABN 66 010 831 722 AFSL No: 229882 ("Suncorp Bank"). Other Fees and charges may apply. Please read the relevant Product Information Document before making any decision about this product. For a paper copy, visit your local branch or contact us on 13 11 55.

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