

Motorcycle Insurance

Additional Information Guide



This Additional Information Guide (AIG) is designed to provide you with additional information about excesses, how we calculate premiums and the discounts available under the policy. You should read this AIG together with our Suncorp Motorcycle Insurance Product Disclosure Statement (PDS) dated 25/11/2020.

This AIG is relevant to you if your policy has a commencement or a renewal effective date on or after 25 March 2021.

Your excess

The excesses that apply to your policy are stated on your certificate of insurance.

The different types of excesses are:

Standard excess

Depending on your motorcycle type, the standard excess will be either \$400 or \$600. You may be able to vary this with a voluntary excess.

Voluntary excess

Depending on your level of cover, we offer a range of voluntary excesses between \$500 and \$1,250.

Choosing a higher excess reduces your premium. If you choose a voluntary excess this will replace the standard excess.

Age excess

The age excess applies to riders under 25 years of age. If the rider is listed on the certificate of insurance, the age excess is \$400. If the rider is not listed on the certificate of insurance, the age excess is \$800 for road bikes and \$500 for dirt bikes and scooters.

Inexperienced rider excess

The inexperienced rider excess is \$800 for road bikes and \$400 for dirt bikes and scooters. The inexperienced rider excess will not apply where the motorcycle was not in the control of the listed insured riders, and the person responsible for the loss or damage was being paid for a service e.g. where the motorcycle is being serviced and/or test driven or repaired or driven by a car park attendant or a valet.

About your premium

The premium is the amount you pay us for this insurance. Your premium includes any applicable GST, stamp duty, other government charges and any levies that apply. Your certificate of insurance will show you how much you have to pay.

We may use factors about you and your motorcycle to work out your premium, including the level of cover you choose. The importance we place on the factors we use can change and how those factors combine to affect the premium will differ from person to person.

Each time you renew your insurance your premium is likely to change, even if your personal circumstances have not changed. This is because the premium you pay is also affected by other things including:

- The cost of claims we have paid to other customers and claims we expect to pay in the future;
- New and updated data we use to calculate your premium;
- Changes in government taxes and any state or territory duties or levies;
- Our expenses of doing business;
- Other commercial factors.

When determining your renewal premium, we also consider how much you paid last time. As such we may limit movements up or down.

Significant factors affecting your premium include a combination of some or all of the following:

| Factor | Comprehensive cover | Fire, Theft and Third Party Property Damage cover | Third Party Property Damage cover |
|--|---------------------|---|-----------------------------------|
| Amount covered | ✓ | ✓ | ✗ |
| Address where motorcycle is kept overnight | ✓ | ✓ | ✓ |
| Age of rider(s) | ✓ | ✓ | ✓ |
| Whether the motorcycle is financed | ✓ | ✓ | ✓ |
| Type of motorcycle | ✓ | ✓ | ✓ |
| Motorcycle age | ✓ | ✗ | ✗ |
| Motorcycle options, accessories and modifications that have been fitted and are shown on your certificate of insurance | ✓ | ✗ | ✗ |
| Whether you choose a voluntary excess | ✓ | ✓ | ✓ |
| How long you have held this policy with us | ✓ | ✓ | ✓ |

Claims on your comprehensive policy will only affect your premium through changes to your No Claim Bonus.

Paying by instalments

Your premium will be higher if you choose to pay by instalments, rather than annually.

Premium discounts

Discounts are also a significant factor that can affect your premium. The premium you pay for your insurance includes any discounts we have given you.

The main discounts we offer are:

- No claim bonus (comprehensive cover only);
- Multi-policy discount.

From time to time we might also offer discounts or some other special offers as part of a marketing campaign. If we do this, separate terms and conditions may apply and you might not be eligible for our usual discounts. The amount and type of discount offered can change or be withdrawn.

If you are eligible for more than one discount, we usually apply any subsequent discount to the already discounted premium.

No claim bonus

A no claim bonus (NCB) is a discount that rewards you for your good claims history. This discount applies only to comprehensive cover. If you have an NCB, it is shown on your certificate of insurance.

There are six NCB levels between 0% and 60%.

Your NCB will increase or stay on the maximum on renewal if you do not make a claim. Your NCB will also increase or stay on the maximum on renewal if you make a claim and:

- another person was entirely responsible for the loss or damage; and
- you tell us the at-fault person's name and address and the registration number of their vehicle.

For all other claims your NCB level will be reduced. Below is a table of examples.

| When you make a claim for | Does this impact a NCB? |
|--|-------------------------|
| Theft or attempted theft of your motorcycle | Yes |
| Storm, hail, flood or fire damage | Yes |
| Malicious act or vandalism | Yes |
| Damage to your motorcycle whilst parked caused by an unidentified person or driver | Yes |
| Collision with or by an animal | Yes |
| An accident where the rider of your motorcycle caused or contributed to the damage | Yes |
| An incident where the rider of your motorcycle was not at fault and you can give us the name and address of the at fault driver and the registration number of the at fault vehicle | No |
| An incident where the rider of your motorcycle was not at fault but you cannot give us the name and address of the at fault driver and the registration number of the at fault vehicle | Yes |

Multi-policy discount

A multi-policy discount rewards you with a discount off your premium for holding three or more eligible paid personal insurance policies with us. There must be a common mailing address and the person(s) seeking the discount must be nominated as an insured with the same name on each eligible policy. If you take out a new policy which means you qualify for the multi-policy discount you are eligible to receive the discount on that new policy immediately and on your other existing policies from their next renewal date, provided you still qualify. If you believe you are eligible for the multi-policy discount but it is not shown on your certificate of insurance, please contact us. Eligible personal insurance policies are home, contents, landlord, car, motorhome, motorcycle, caravan and boat. Suncorp QLD Compulsory Third Party insurance also counts as an eligible policy but the premium cannot be discounted.

Government taxes & charges

After we have calculated the amount to cover your motorcycle insurance policy any applicable stamp duty, GST, charge and levy are then applied. These charges are applied as the final step in the premium calculation.

Financial Claims Scheme

This policy may be a 'protected policy' under the Federal Government's Financial Claims Scheme (FCS) which is administered by the Australian Prudential Regulation Authority (APRA).

The FCS only applies in the extremely unlikely event of an insurer becoming insolvent and the Federal Treasurer making a declaration that the FCS will apply to that insurer.

The FCS entitles certain persons, who have valid claims connected with certain protected policies issued by that insurer to be paid certain amounts by APRA.

You can find more information about the FCS from APRA at www.fcs.gov.au